

Services Offered at Soldier & Family Readiness Centers

Legal Resource and Referral

- Power of Attorney and Wills
- Service Member Civil Relief Act
- ESGR

Financial Resource and Referral

- Understanding Military Pay
- Loan applications through American Red Cross and other agencies
- Availability of outside grants
- Budgeting classes
- Utility bills

TRICARE Resource and Referral

- Insurance benefits
- Assist with TRICARE Medical and Dental applications
- Find local participating providers
- Challenging claim denials

ID Cards/DEERS

- Locating DEERS Rapids Centers
- Obtaining ID Card

Crisis Intervention and Referral

- Domestic abuse
- Child Abuse/Neglect
- Danger to self and/or others
- Abuse/Neglect of a vulnerable adult

Community Information and Outreach

- Child Care
- Local financial resources
- Finding local FRG to assist with Family Readiness

Exceptional Family Member Program

- Provide information about EFMP
- Assist families with enrollment

Emergency Family Assistance Center

- Outreach military families impacted by natural disasters
- Assist families in regaining normal operations and minimize impact



Empowering Families

Communications

Community Resources

Counselor Support

Employer Issues

Family Advocacy

Family Care Plans

Family Readiness Groups

Financial Assistance

ID Cards/DEERS

Legal Issues

Military Retirement

Natural Disaster Issues

Property Issues

Reintegration Service

Member Pay Issues

TRICARE

Urgent/Critical Situations

VA Benefits

Youth Issues

EFMP

State Family Program Office

Bldg. 7301, Kansas Avenue

Camp Robinson

Phone: 501-212-5510

Cell: 501-413-3350

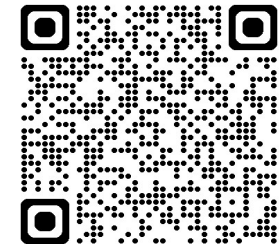
Fax: 501-212-4058

Arkansas National Guard Family Programs



SOLDIER & FAMILY READINESS

Helping Families is what we do!

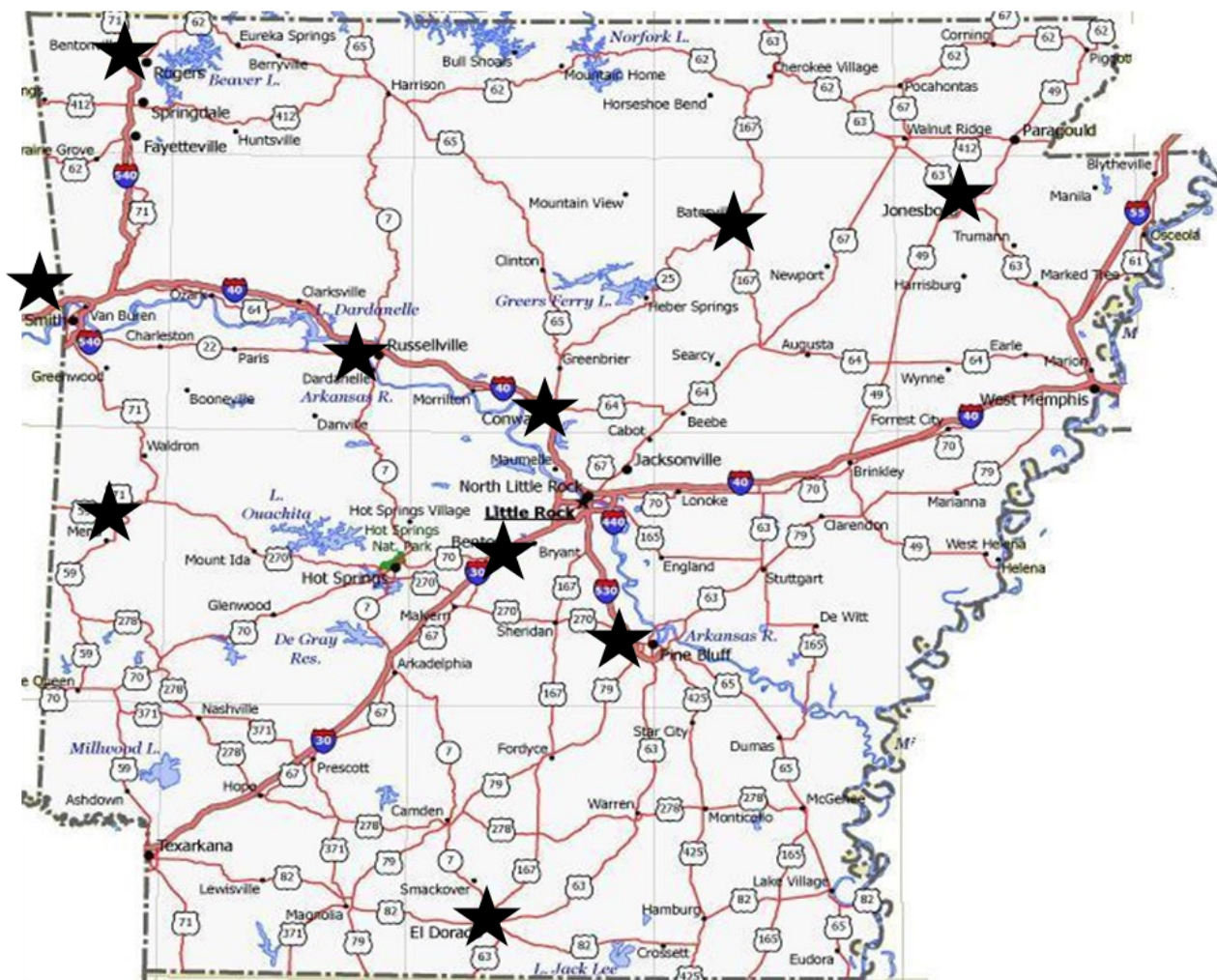


Soldier & Family Readiness Program

"One call does it all"

Soldier & Family Readiness Specialist (SFRS) consist of 10 specialist who are located around the state to serve the needs of service members and their families by providing Eight Essential Services. Whether pre, during or post deployment. Soldier and Family Readiness centers offer services to all Service Members and their Families regardless of their branch of service or duty status. We can help with making community connections for Soldiers and their families who need assistance with: Legal, Financial, TRICARE, DEERS/ID Cards, Crisis Intervention, Community Outreach, Exceptional Family Member Program (EFMP) and Emergency Family Assistance Center (EFAC) issues.

Each Soldier & Family Readiness Specialist serve the Soldier & Family Members that live in their assigned area. Soldier and Family Readiness Specialist support Soldier and Family Readiness Groups (SFRG) with providing trainings to Commanders and Volunteers. If you would like more information on SFRG contact a SFRS in your area.



BATESVILLE	501-413-8205	FT. SMITH	501-413-779-484-3811
	501-212-5619		
N LITTLE ROCK	501-413-3418	JONESBORO	501-413-3210
	501-212-5515		501-212-6014
BENTONVILLE	501-413-3328	MENA	501-413-3432
	501-212-5717		501-212-6082
N LITTLE ROCK	501-416-2438	PINE BLUFF	501-413-8494
	501-212-5516		501-212-6146
EL DORADO	501-413-8936	RUSSELLVILLE	501-413-3359
	501-212-5818		501-212-6180